



Software Process Improvement: Metrics, Measurement and Process Modelling

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C. Amting Directorate General Information Society, European Commission, Brussels Under the 4th Framework of European Research, the European Systems and Software Initiative (ESSI) was part of the ESPRIT Programme. This initiative funded more than 470 projects in the area of software and system process improvements. The majority of these projects were process improvement experiments carrying out and taking up new development processes, methods and technology within the software development process of a company. In addition, nodes (centres of expertise), European networks (organisations managing local activities), training and dissemination actions complemented the process improvement experiments. ESSI aimed at improving the software development capabilities of European enterprises. It focused on best practice and helped European companies to develop world class skills and associated technologies to build the increasingly complex and varied systems needed to compete in the marketplace. The dissemination activities were designed to build a forum, at European level, to exchange information and knowledge gained within process improvement experiments. Their major objective was to spread the message and the results of experiments to a wider audience, through a variety of different channels. The European Experience Exchange (EXE) project has been one of these dissemination activities within the European Systems and Software Initiative. EXE has collected the results of practitioner reports from numerous workshops in Europe and presents, in this series of books, the results of Best Practice achievements in European Companies over the last few years.

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Editorial Review

From the Back Cover

This book is a result of the European Experience Exchange (EUREX) project sponsored by the European Systems and Software Initiative for Software Best Practice in Europe. The EUREX project analyzed the industrial and economic impact and the common aspects and differences between and among more than 300 software Process Improvement Experiments sponsored by the EU.

Metrics is a basis for software process improvements. This book presents experiences from a number of metrics applications in European software companies and gives experience-based ideas and models for the Why, When, What, and How of metrics for the management and the improvement of software processes.

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