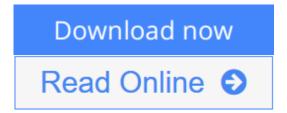


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Ideal for all students studying first-level health services management, this invaluable all-in-one resource describes the environmental factors that affect health services, policy, and planning; the organization of services at the macro and micro level; and other issues such as staff absenteeism and management.





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About the Author

S. W. Booyens is the author of *Dimensions of Nursing Management* and *Introduction to Health Services Management*.

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