



# Introduction to Health Services Management

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Ideal for all students studying first-level health services management, this invaluable all-in-one resource describes the environmental factors that affect health services, policy, and planning; the organization of services at the macro and micro level; and other issues such as staff absenteeism and management.

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About the Author

**S. W. Booyens** is the author of *Dimensions of Nursing Management* and *Introduction to Health Services Management*.

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