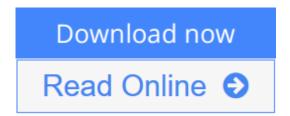


## **Assertive Communication Skills for Professionals**

By Carol Price



#### Assertive Communication Skills for Professionals By Carol Price

#### Combine strength with sensitivity to get more of what you want.

Ever notice the way assertive people can be honest and forthright -- and still respect the feelings of others? Their skills and style earn them respect and cooperation at every level. This program will show you how to handle your communication challenges with confidence, openness, and competence.

#### Program Highlights:

- \* A self-test to determine how assertive you are now
- \* Roadblocks to assertiveness
- \* Picking and planning your battles
- \* The most effective way to ask for what you want -- and get it
- \* Assertive confrontation: how to deal with issues instead of emotions



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